SOCIAL CARE TV PONLINE TRAINING

Certificate

CHALLENGING BEHAVIOUR

The following person completed the above training, online, through social-care.tv on May 29th 2014

Peter Houghton and achieved 100%

THIS COURSE SYLLABUS INCLUDES:

- Behavioural disorders
- Fear and anger
- Violence and aggression
- Effects of challenging behaviour
- Risk assessment
- Incident prevention
- The grinding down effect of challenging behaviour
- Risk reduction
- Flash points

Triggers

- Predictability
- Warning signs
- Verbal warning signs
- Non verbal warning signs
- Physical threats
- Disaster! The situation has, "kicked off"
- Escalation of a problem

- Defusing a situation
- Body language
- Breakaway techniques
- Reasonable force
- Restraint
- Nothing is going to stop the problem - what to do?
- Supporting colleagues
- Working alone



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This certificate has been automatically generated upon completion of the above training course through social-care.tv Mulberry House SCTV Hingham Manor Hingham NR9 4HP Tel 01953 853070 E info@social-care.tv Accredited by the British Accreditation Council www.the-bac.org